



Magento Plugin Installation Guide

Summary

01_ Setting up the environment before installation	3
02_ Step-by-step guide to installing Payshop Online Payments (POP)	3
03_ Common installation problems	8
03.1_ POP access credentials have not been configured	8
03.2_ Default currency other than the euro	10
03.3_ Payment methods are not displayed at checkout	11
03.4_ The payment method settings are not displayed in the admin panel	12
03.5_ 'Invalid parameters' error when attempting to complete the order	12

01_ Setting up the environment before installation

Installation requirements

- Magento 2.4.6 or higher;
- Linux operating system;
- $\geq$ PHP 7.4 $\leq$ 8.4;
- CURL extension;
- SSL certificate and connection via the HTTPS protocol;

02_ Step-by-step guide to installing Payshop Online Payments (POP)

Installation is carried out by means of the file system. Within the root folder of the Magento installation, there is a folder called 'app'; this folder should contain a subfolder called 'code'. If it does not, you can create it manually:

```
@popteste:/var/www/payshop/magento/2.4.6$ ls app/  
oad.php  bootstrap.php  design  etc  
@popteste:/var/www/payshop/magento/2.4.6$ mkdir app/code  
@popteste:/var/www/payshop/magento/2.4.6$ |
```

Next, you need to extract the module from that folder:

```
@popteste:/var/www/payshop/magento/2.4.6$ cd app/code/  
@popteste:/var/www/payshop/magento/2.4.6/app/code$ unzip Payshop_mg_0.0.11.zip  
Archive: Payshop_mg_0.0.11.zip  
 extracting: Payshop/  
 extracting: Payshop/readme.md  
 extracting: Payshop/Core/  
 extracting: Payshop/Core/Controller/  
 extracting: Payshop/Core/Controller/Adminhtml/
```

Once extracted, the following folder structure should be present within your Magento installation: **raiz/app/code/Payshop/Core** and within that folder, the module files:

```
@popteste:/var/www/payshop/magento/2.4.6$ ls app/code/Payshop/Core/
Action  composer.json  etc      Helper  Model  registration.php  view
Block   Controller      Gateway  i18n    Observer  Validation
```

Now, we need to run the command `setup:upgrade` so that Magento recognises the module:

`bin/magento setup:upgrade`

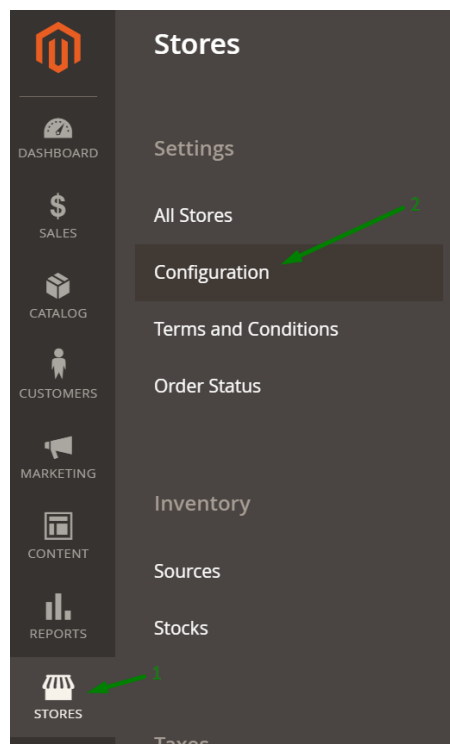
If you wish, you can run it directly with the user of your web service:

`sudo -u www-data bin/magento setup:upgrade`

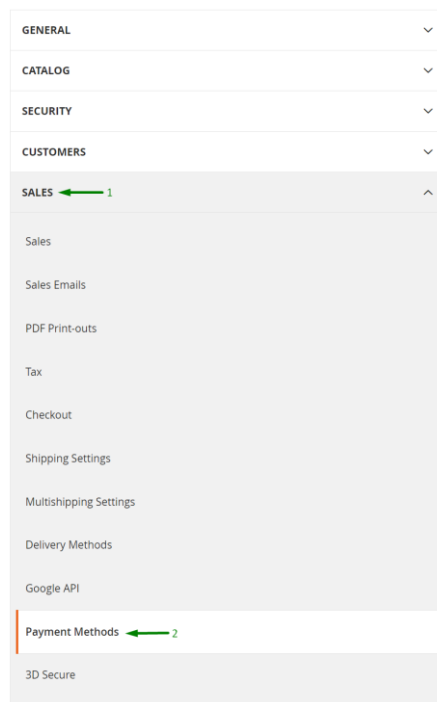
In the execution log for the command above, note that it recognised our module:

```
Module 'Magento_CurrencySymbol':
Module 'Magento_Wishlist':
Module 'Magento_WishlistAnalytics':
Module 'Magento_WishlistGraphQL':
Module 'PayPal_Braintree':
Module 'PayPal_BraintreeGraphQL':
Module 'Payshop_Core':
Module 'Remando_ShippingRemover':
Enabling caches:
Current status:
layout: 1
block_html: 1
full_page: 1
Nothing to import.
Media files stored outside of 'Media Gallery Allowed'
Please refer to Developer Guide for more details.
```

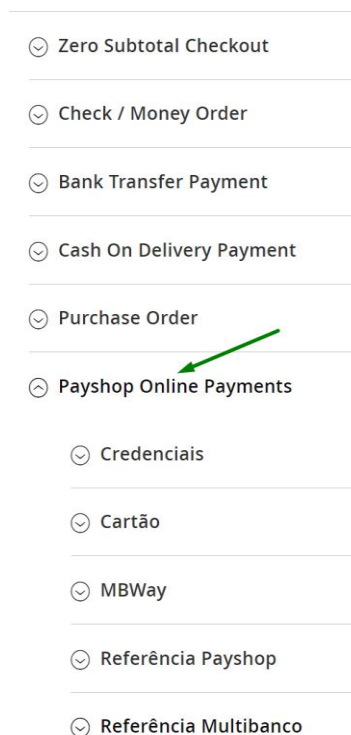
After installation, go to the menu **Stores > Configuration:**



On the settings page, go to the option in the side menu **Sales > Payment Methods:**



The settings page will display the configuration options for the POP plugin (Payshop Online Payments):



In the Credentials menu, you must enter the details obtained from the POP Backoffice:

⌕ Payshop Online Payments

⌕ Credenciais

Ambiente [website]	Teste ▼	☒ Use system value
Selecione o ambiente que deseja utilizar		
Id da conta (Produção) [website]	<input type="text"/>	
ID da conta de produção		
Chave Pública (Produção) [website]	<input type="text"/>	
Chave publica de produção		
Chave Privada (Produção) [website]	<input type="text"/>	
Chave privada de produção		
Id da conta (Teste) [website]	<input type="text"/>	
ID da conta de teste		
Chave Pública (Teste) [website]	<input type="text"/>	
Chave publica de teste		
Chave Privada (Teste) [website]	<input type="text"/>	
Chave privada de teste		

For each payment method, you must select whether it will be active and configure its settings:

⌵ Payshop Online Payments

⌵ Credentials

⌵ Card

Is Active
[website] Yes ☐ Use system value
Define Yes to card enable and No to disable

Payment in two steps
[website] No ☒ Use system value
Enable Payment in two steps, first capture the amount and then merchant confirms the value

Payment Title
[website] Card ☒ Use system value
Enter with visible payment title

⌵ MBWay

Is Active
[website] Yes ☐ Use system value
Define Yes to MBWay enable and No to disable

Payment Title
[website] MBWay ☒ Use system value
Enter with visible payment title

⌵ Payshop Reference

Is Active
[website] Yes ☐ Use system value
Define Yes to Payshop Reference enable and No to disable

Payment Title
[website] Payshop Reference ☒ Use system value
Enter with visible payment title

⌵ Multibanco Reference

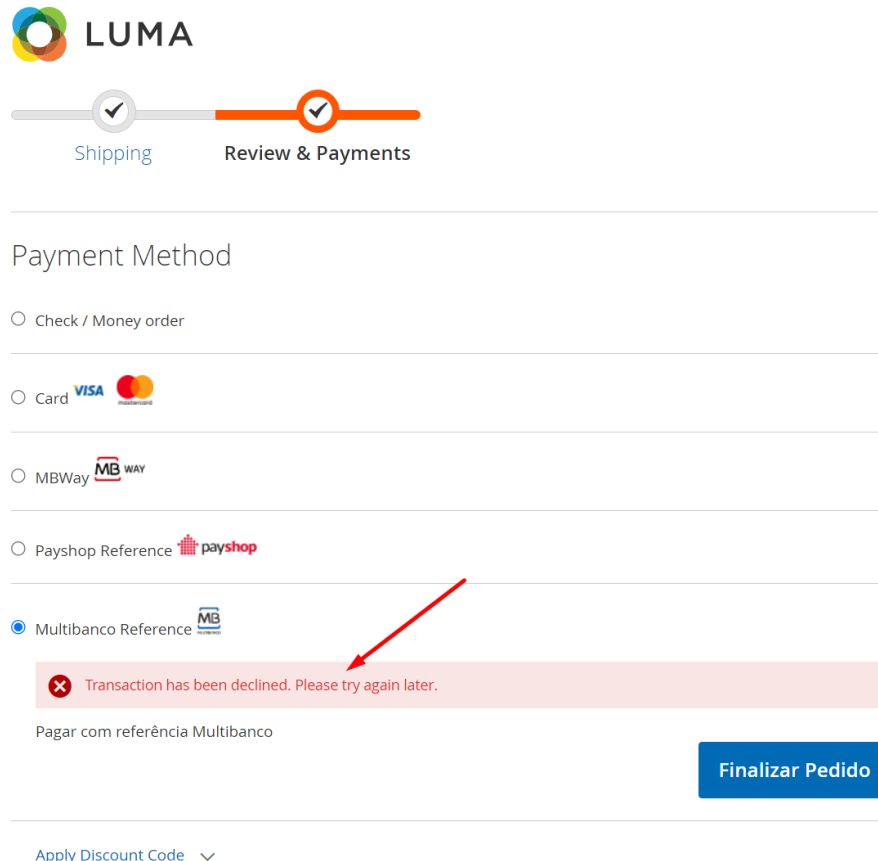
Is Active
[website] Yes ☐ Use system value
Define Yes to Multibanco Reference enable and No to disable

All active payment methods must be available for selection at checkout.

03_ Common installation problems

03.1_ POP access credentials have not been configured

If the login details are not entered on the module's configuration page, you will see the following message when you try to make a payment:



LUMA

Shipping Review & Payments

Payment Method

☐ Check / Money order

☐ Card 

☐ MBWay 

☐ Payshop Reference 

☒ Multibanco Reference 

 Transaction has been declined. Please try again later.

Pagar com referência Multibanco

[Finalizar Pedido](#)

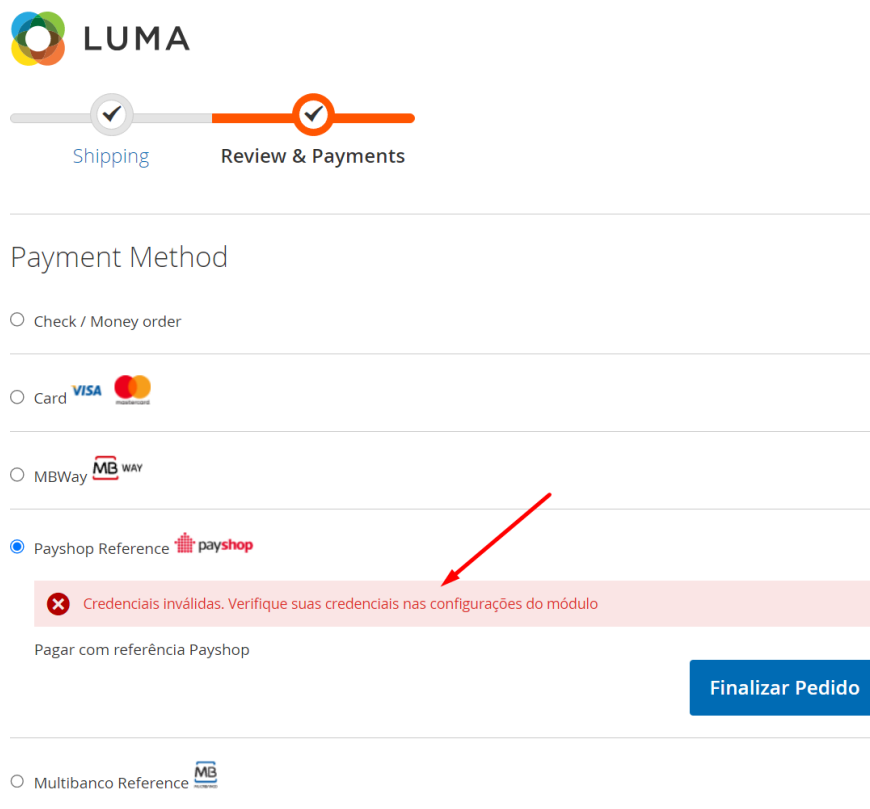
[Apply Discount Code](#) ▾

How to correct it:

In this case, you should go to the module's configuration page and enter the credentials provided in the POP Backoffice.

03.2_ Incorrect POP access credentials

If the login details are entered incorrectly on the module's configuration page, you will see the following message when you try to make a payment:



The screenshot shows the LUMA checkout interface. At the top, there's a progress bar with two steps: 'Shipping' (completed, marked with a checkmark) and 'Review & Payments' (active, marked with a checkmark). Below the progress bar, the 'Payment Method' section lists several options: 'Check / Money order', 'Card' (with VISA and Mastercard logos), 'MBWay' (with MB WAY logo), 'Payshop Reference' (with Payshop logo and selected with a blue dot), and 'Multibanco Reference' (with MB logo). A red arrow points to a pink error message box that says 'Credenciais inválidas. Verifique suas credenciais nas configurações do módulo'. Below the error message, the text 'Pagar com referência Payshop' is visible. A blue button labeled 'Finalizar Pedido' is located at the bottom right of the payment method section.

How to correct it:

In this case, you should check that the data has been entered correctly on the module's configuration page.

03.2_ Default currency other than the euro

POP only accepts payments in euros (EUR). If your shop's default currency is not the euro, the following message will appear when you attempt to make a payment:

The screenshot shows the LUMA checkout interface. The 'Review & Payments' step is active. Under 'Payment Method', the 'Payshop Reference' option is selected. A red error message 'Invalid Currency only Euro is allowed' is displayed below it, with a red arrow pointing to it. The 'Order Summary' on the right shows prices in US\$: Cart Subtotal (1,23 US\$), Shipping (5,00 US\$), and Order Total (6,23 US\$). The 'Ship To' address is listed as 'dev dev, rua braga, Braga 1234-123, Portugal, 123123123'.

How to correct it:

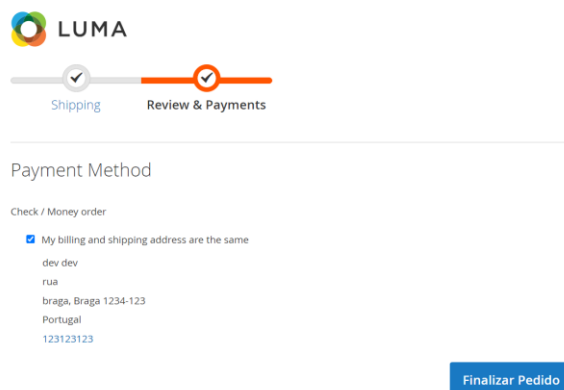
In this case, you must offer the customer the option to check out in euros (EUR). To set this up, go to the Store > Configuration > General > Currency Setup menu and select and configure the euro currency:

The screenshot shows the 'Configuration' page with the 'Currency Setup' menu item selected. The 'Currency Options' section contains three settings: 'Base Currency' (set to 'Euro'), 'Default Display Currency' (set to 'Euro'), and 'Allowed Currencies' (a list with 'Euro' highlighted). Each setting has a 'Use system value' checkbox which is unchecked. The 'Save Config' button is visible in the top right.

If your shop offers more than one currency option, you will need to inform the customer that, to use POP, they must select the euro option.

03.3_ Payment methods are not displayed at checkout

When accessing the checkout page, POP's payment methods are not displayed:



LUMA

Shipping Review & Payments

Payment Method

Check / Money order

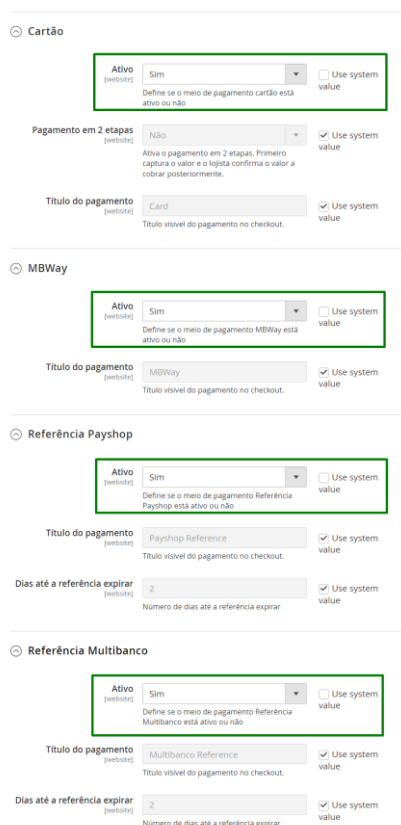
☒ My billing and shipping address are the same

dev dev
rua
braga, Braga 1234-123
Portugal
123123123

Finalizar Pedido

How to correct it:

Enable payment methods on the module's settings page:



Cartão

Ativo (webstore) Sim ☐ Use system value

Defina se o meio de pagamento cartão está ativo ou não

Pagamento em 2 etapas (webstore) Não ☒ Use system value

Ativa o pagamento em 2 etapas. Primeiro captura o valor e o lojista confirma o valor a cobrar posteriormente.

Título do pagamento (webstore) Card ☒ Use system value

Título visível do pagamento no checkout.

MBWay

Ativo (webstore) Sim ☐ Use system value

Defina se o meio de pagamento MBWay está ativo ou não

Título do pagamento (webstore) MBWay ☒ Use system value

Título visível do pagamento no checkout.

Referência Payshop

Ativo (webstore) Sim ☐ Use system value

Defina se o meio de pagamento Referência Payshop está ativo ou não

Título do pagamento (webstore) Payshop Reference ☒ Use system value

Título visível do pagamento no checkout.

Dias até a referência expirar (webstore) 2 ☒ Use system value

Número de dias até a referência expirar

Referência Multibanco

Ativo (webstore) Sim ☐ Use system value

Defina se o meio de pagamento Referência Multibanco está ativo ou não

Título do pagamento (webstore) Multibanco Reference ☒ Use system value

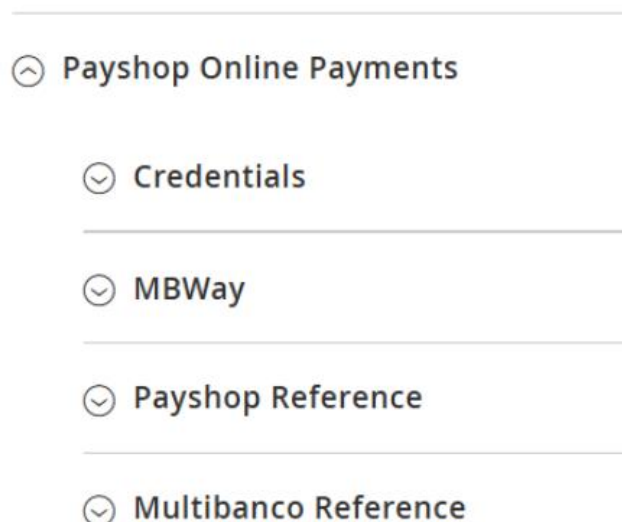
Título visível do pagamento no checkout.

Dias até a referência expirar (webstore) 2 ☒ Use system value

Número de dias até a referência expirar

03.4_ The payment method settings are not displayed in the admin panel

If one or more payment methods are not displayed on the settings page, as in the example below where the credit card settings are not shown, please contact Payshop, as the service is not enabled on your account:



03.5_ 'Invalid parameters' error when attempting to complete the order

When you try to complete your order at the checkout using any of POP's payment options, you will see one of the following messages:

```
Array ( [status] => 400 [response] => Array ( [message] => Invalid parameters [parameters] => Array ( [events_url] => Array ( [0] => Must be HTTPS ) [redirect_url] => Array ( [0] => Must be HTTPS ) ) [failure_description] => Invalid Parameters [failure_code] => 01.01.0000 ) )
```

Invalid parameters

This error occurs because the shop is not correctly configured to be accessed via HTTPS.

How to correct it:

Configure the SSL certificate and automatic redirection from HTTP to HTTPS on your web server.